

FIRST FORTNIGHT IS GOVERNED BY THE FOLLOWING TERMS & CONDITIONS, BY ATTENDING THE FESTIVAL YOU ARE ACCEPTING THESE TERMS & CONDITIONS AND AGREEING TO BE BOUND BY THEM AND TO COMPLY BY ALL APPLICABLE LAWS AND REGULATIONS.

- All ticket holders must be eighteen years or older to attend over eighteen festival events and may be required to provide evidence of age.
- First Fortnight has a strict no refund or exchange policy on all tickets purchased.
- The Festival reserves the right to make changes at any time to the content and schedule of the programme without prior notice in the case of any unforeseen circumstances.
- The managements of both the Festival and the relevant venue reserve the right of admission, even when tickets have been purchased.
- All credit card ticket purchases are processed by First Fortnight and will appear as such on your bill.
- Latecomers will only be admitted at the discretion of festival or venue staff.
- Possession of a ticket does not reserve a specific seat position except at specified screenings.
- The Management accepts no responsibility for possessions lost or stolen on the premises.
- Unless otherwise indicated, all graphics, logos and commercial markings are registered trademarks. You may not use, copy, reproduce, republish, upload, post, transmit, distribute or modify any Trademarks in any way, including in advertising or publicity pertaining to or distribution of materials in the Festival, without prior written consent.
- By attending festival events or screening or by purchasing a ticket you are agreeing that First Fortnight may use your name, image, picture and/or feedback comments in any media, worldwide, in connection with any account or transmission of festival events.
- First Fortnight reserves the right to make changes to these Terms & Conditions at any time without prior notice. Please check online for regular updates.

SOCIAL MEDIA POLICY

First Fortnight has a Facebook, Twitter and YouTube page (“Social Media Pages”) which are used promotional purposes, to connect and interact with the public and inform the public of Festival events and activities. We invite you to follow or befriend us to stay up to date with information related to the Festival and charity that may be of interest to you.

This Policy governs the First Fortnight’s use of the Social Media Pages and your interaction with them. Throughout this Policy the terms “we”, “us” and “our” or the “Festival” are a reference to the First Fortnight. References to “you” and “your” are references to you. “Post”, “Posted” or “Postings” refers to your ability to submit, post, display, transmit and/or exchange information, ideas, opinions, photographs, images, video, creative works or other information, messages, transmissions or material to us, the Social Media Pages or others.

First Fortnight’s Social Media Pages are managed by the First Fortnight team. First Fortnight welcomes feedback, comments, reviews and ideas from all our followers, and

will endeavour to join in and contribute to the conversation where possible. However, due to resource constraints we are not able to reply individually to all the Postings we receive via our Social Media Pages.

By Posting to the Festival's Social Media Pages, you agree that you will comply with those social media websites' terms of use and/or community guidelines.

The Festival reserves the right to delete any Post that:

- breaches any laws;
- is unlawful, offensive, obscene, indecent, defamatory, libellous, fraudulent, threatening, abusive, discriminatory, hateful or could incite violence;
- contains, refers to or encourages:
- offensive language;
- sexual activity or sexuality;
- violence towards any thing or any person;
- damage to property;
- criminal activity;
- offensive behaviour; or
- any activity that is morally questionable;
- contains derogatory remarks about any person or organisation;
- contains any information that is untrue or incorrect or imply that to be the case;
- breaches the intellectual property rights of any person or organisation; and
- purports to reflect our views or be binding on, or posted by, First Fortnight.

Postings on any of the Social Media Pages do not reflect the views, opinions or position of First Fortnight, its directors or employees.

We will endeavour to update and monitor our Social Media Pages during office hours, Monday to Friday (other than public holidays). However, the Festival does not have any obligation to monitor, edit, or review any Posts to its Social Media Pages.

Our Social Media Pages may occasionally be unavailable and we accept no responsibility for lack of service due to Facebook, Twitter or YouTube downtime.

If you follow or befriend us on one of our Social Media Pages, we will not automatically follow you back; please do not take this personally. This is so we can best manage our time and resources and so you can easily identify other key related Social Media Pages you may be interested in.

First Fortnight's decision to follow or befriend a particular Social Media Page does not imply endorsement of any kind. Similarly, the appearance of a Social Media Page as a follower or friend of a Festival account does not imply endorsement.

Occasionally we may "retweet", "RT", "Like", rate or comment on a Post to our Social Media Pages, however, this does not imply endorsement on the part of First Fortnight.

All material Posted by you will be regarded as public information and may be treated by us as such. In particular, by Posting on our Social Media Pages, you acknowledge that we (and/or anyone else) can use, copy, reproduce, modify, publish and distribute the material in any and all media or distribution methods. This also means we can reproduce your Posts for promotional or commercial purposes (with no compensation paid to you).

(Some First Fortnight staff or volunteers may Post to Social Media Pages under their own names or pseudonyms. Despite their affiliation with the Festival, their Posts do not represent the views, opinions or position of the Festival, and should be considered the product of each individual as a private citizen.)

The contents of our Social Media Pages are intended for informational purposes only. First Fortnight shall in no event accept any liability for loss of damage suffered by any person or body due to information provided on these sites or linked sites.

You should contact us by email or in writing if you have a formal request, comment or enquiry. Our address is 12 Earl St South, Dublin 8 and contact number is 01 5986263. Please note as these are monitored on a part time basis, there may be a delay in response but you will be responded to as soon as possible.

WEBSITE TERMS AND CONDITIONS OF USE

These terms and conditions apply to your browsing and use of this website. These terms and conditions also apply to your use of First Fortnight's Facebook, Twitter and YouTube pages ("Social Media Pages"), in addition to First Fortnight's Social Media Policy and the standard terms and conditions of use of Facebook, Twitter and YouTube that apply between you and each of Facebook, Twitter and YouTube. By viewing the pages of this website, you acknowledge that you have read and accepted these terms and conditions.

The terms "we", "us" and "our" or the "Festival" are a reference to First Fortnight as the holder of the domain name www.firstfortnight.ie. References to "you" and "your" are references to you.

This website, any information contained on it, and these terms and conditions of use will be governed by, and interpreted in accordance with Irish law. The Irish courts have exclusive jurisdiction to hear any disputes concerning matters involving this website.

Unless otherwise stated, you may access, view, copy, print or temporarily store textual material published by First Fortnight on this website and our Social Media Pages for your personal use only and, when printing or storing material, in limited quantities. You may not reproduce, adapt, distribute or incorporate anything from this website or our Social Media Pages in any other work (in whole or in part), including republishing it for any commercial or other purpose, without First Fortnight's express written consent.

The copyright in all materials (including rights in text, graphics, arrangement and overall design of this website) displayed or available on this website either belongs to First Fortnight or is used by First Fortnight with permission.

Some material on this website, including trademarks and logos, is the intellectual property of third parties. First Fortnight has obtained consent from these third parties for the use of their intellectual property on this website. Your rights in relation to that material are as defined by the copyright owner of the material.

While First Fortnight has endeavoured to ensure that the information on this website and our Social Media Pages is accurate, current and complete, it does not accept liability for any error, misstatement or omission. Regardless of the source or origin of any content on this website and our Social Media Pages, you agree that any use you make of such content is at your own risk and that First Fortnight is not responsible for the accuracy of such content, or for any loss suffered by you as a result of reliance on that content.

First Fortnight may change the material on this website and our Social Media Pages at any time without notice. In the unlikely event that an unauthorised person makes changes to this website or our Social Media Pages, the Festival does not accept responsibility for those changes. Errors are subject to correction.

You agree not to use this website or our Social Media Pages to upload, post, email, transmit or otherwise make available any content which is defamatory, offensive or unlawful. You agree to indemnify and hold the First Fortnight harmless from any claim made by any third party due to or arising out of content you submit, transmit, modify or otherwise make available on this website and our Social Media Pages.

The website and Social Media Pages may provide you and other users an opportunity to submit, post, display, transmit and/or exchange information, ideas, opinions, photographs, images, video, creative works or other information, messages, transmissions or material to us, the website or others ("Post" or "Postings"). You are responsible for the content of all of your Postings.

You will ensure that in relation to any material you Post:

- it does not breach any laws or applicable industry codes;
- it is not unlawful, offensive, obscene, indecent, defamatory, libellous, fraudulent, threatening, abusive, discriminatory, hateful or could incite violence;
- it does not contain, refer to or encourage:
 - offensive language;
 - violence towards any thing or any person;
 - damage to property;
 - criminal activity;
 - offensive behaviour; or
 - any activity that is morally questionable;
- it does not contain or refer to sexual activity or sexuality;
- it does not contain derogatory remarks about any person or organisation;
- it does not contain any information that is untrue or incorrect or imply that to be the case;

- it does not breach the intellectual property rights of any person or organisation; and
- it does not purport to reflect our views or be binding on, or posted by, First Fortnight L.

All material Posted by you will be regarded as public information and may be treated by us as such. In particular, by Posting on our website or Social Media Pages, you acknowledge that we (and/or anyone else) can use, copy, reproduce, modify, publish and distribute the material in any and all media or distribution methods. This also means we can reproduce your Posts for promotional or commercial purposes (with no compensation paid to you).

We do not make any representation about nor endorse nor accept any responsibility for the content or view of material Posted on this website or our Social Media Pages by any person.

We reserve the right to remove any material Posted by you on this website, and to suspend or prohibit your use of this website or our Social Media Pages, at any time and for any reason whatsoever.

This website and our Social Media Pages may contain links to third party websites. First Fortnight has no control over the content of such websites and does not make any representations about, nor endorses, such websites. The links are provided for convenience and informational purposes only. First Fortnight is not responsible for the content, validity, accuracy, or the use, of any other website. You should check the terms and conditions applicable to any other websites you use.

You may not create a link from any other website to any part of this website, without First Fortnight's express written consent.

Your use of this website and our Social Media Pages is at your own risk. Subject to any terms implied by law which cannot be excluded, First Fortnight shall not be responsible or liable, in contract, tort (including negligence), equity or otherwise for any direct, indirect, incidental, consequential, special, or punitive damage, or for any loss of profit, income or savings, or any costs or expenses incurred or suffered by you or any other person, arising out of, or in connection with, your access to, or use of, this website, our Social Media Pages or any linked websites.

All warranties, whether expressed or implied, as to the accuracy, currency, completeness, fitness for purpose or usefulness of the information contained on this website and our Social Media Pages are excluded to the extent permitted by law.

It is up to you to take precautions to ensure that whatever information you select for your use is free of items such as viruses, worms, trojan horses or other items of a destructive nature.

First Fortnight Privacy Statement and Social Media Policy is incorporated into these terms and conditions.